



August 18, 2020

Dear Patient 'Ohana,



2020 will be the year remembered for many things, but at Elam Sports O'ahu it's the year **we celebrate 21 years of providing extraordinary therapeutic services** to O'ahu's active families. First of all, we want to say mahalo for entrusting us with your therapy needs.

As essential medical providers, it is imperative we keep the health and well-being of our patients and team members at the forefront of what we do. We have again expanded our clinic hours of operation.

We will be open Monday through Saturday from 7am to 7pm. Sundays have been set aside for us to work as needed with our kupuna and high-risk patients. By maximizing our availability, it allows us an opportunity to service more patients while limiting interaction.

Safety precautions we have already implemented include a temperature and pulse oxidation screening for team members and patients entering our facility. We have sanitizer throughout the clinic and ask hand sanitizer be used prior to entry. We have provided acrylic shields and require the use of face coverings unless medically prohibited. We have enhanced our used/clean system assuring that treatment rooms, equipment and supplies are sanitized after use. We are fortunate to have a compartmentalized facility allowing the use of private treatment rooms in addition to being able to safely distance treatment sessions in common areas.



We continue to offer Virtual Visits to patients who request a TelePT session. Using Doxy.me, therapists are able to conduct video-based therapy sessions while the patient is at home. Home use rehab equipment such as Therabands are offered as needed to in-clinic and virtual patients at no charge.

For patients who could benefit from special balance training, we are excited to announce that we are equipped with a Solo Step. As a reminder services offered at Elam Sports O'ahu include: Physical Therapy, Pool Therapy, Medical Massage Therapy, Work Injury Therapy, Sports Rehab, Tactical Rehab, Work Hardening & Conditioning, Functional Capacity Evaluations, Post-Offer Employment Evals, Ala Carte Sports Medicine and Athletic Recovery.



We are extremely grateful for the opportunity to fulfill our mission of providing extraordinary service. If there is anything we can do to assist you during these difficult times, please feel free to contact us at your earliest convenience.

-The Elam Sports O'ahu Team